

SOLUTIONS RETAIL POLICIES

RETURN POLICY

You have the right to return undamaged merchandise purchased at Solutions, provided that certain special orders may be non-returnable or may be subject to return-related fees as provided herein. All purchases must be returned within 14 days. Our return policy begins on the date you purchase the merchandise. When you return merchandise, you have the option to receive a refund or to exchange the merchandise. If you used a credit card to purchase the merchandise, any refund will be issued by a credit to the credit card used to purchase the merchandise. Refunds of purchases made by check will be in the form of corporate check within the first 7 days of purchase. Check will be issued within 7 business days of return. Special orders require 50% paid at point of order and any special order is subject to restocking fees.

Please ensure that the item you are returning is repackaged with all the cords, adapters, and documentation that were included when you received the merchandise. You may not return software that has been installed on any computer, or if the seal or sticker on the software media packaging is broken. You must have the packing list or receipt and a valid photo ID for in-store returns. We will accept any of the following forms of Photo ID: U.S. Driver's license, U.S. State ID, Canadian Province ID, U.S. Military ID, Passport.

CHECK POLICY

Solutions only accepts local checks and reserves the right to refuse to accept payment by check from any person for any reason. Checks are limited to the purchase price of the merchandise. The return of any check written to Solutions will result in a \$50 returned check fee.

PRICING POLICY

Solutions attempts to be as accurate as possible in product descriptions and product pictures. Product descriptions and product pictures are based on information provided to us by distributors and manufacturers. Solutions does not warrant that product descriptions or product pictures are accurate, complete, reliable, current, or error-free. If a product offered by Solutions is not as described, your sole remedy is to return the product in unused condition for a refund or exchange.

Prices and availability of products and services are subject to change without notice. Solutions reserves the right to change prices for products at any time and particularly to correct pricing errors that appear at our store or in our advertisements. Solutions is not responsible for typographical errors. Solutions will correct any discovered errors, and Solutions reserves the right to revoke any stated offer and to correct any errors, inaccuracies or omissions.

OTHER TERMS AND CONDITIONS

- Solutions reserves the right to change the terms and conditions of sale at any time.
- Solutions may make changes to any products or services offered, or to the applicable prices for any such products or services, at any time, without notice.
- To the extent permitted by law, all sales at Solutions are governed by Iowa law, without giving effect to its conflict of law provisions.
- No Solutions employee or agent has the authority to vary any of Solutions' policies or the terms and conditions governing any sale.
- If any of Solutions retail policies or application thereof to any party or circumstance are held by a court of competent jurisdiction to be void or unenforceable to any extent, such policy shall be limited or eliminated to the minimum extent necessary and replaced with a valid provision that best reflects the intent of the original policy, so that these policies shall be enforced to the fullest extent permitted by law.
- Solutions' failure to insist on or enforce strict performance of these policies shall not be construed as a waiver by Solutions of any provision or any right it has to enforce these policies, nor shall any course of conduct between Solutions and you or any other party be deemed to modify any provision of these policies.
- These policies shall not be interpreted or construed to confer any rights or remedies on any third parties.